Highly motivated, forward-thinking Mediator, with 5 + years of experience in client relations. A former first responder-law enforcement, paralegal professional, with a proven track record in all types of dispute resolutions and conflict management, conducted across multiple product lines. Fred Jackson has the ability to provide and apply a wealth of experience in the mediation/arbitration process. We believe without a doubt that Fred Jackson will make a great contribution to handling your dispute needs, to help bring a resolution to ensure both parties can meet on a common ground.

"My mission in all mediation/arbitration cases that I preside over, is to help bring a peaceable approach to a resolution for meeting on a common ground, for all parties involved"

## **Areas of Expertise & Technical Skills**

- \* Dispute Resolution
- \* Conflict Management
- \* Arbitration
- \* Mediation
- \* Legal Disputes
- \* HIPPA Laws
- \* Fraud Investigations
- \* Compliance

## **Career Experience**

Dallas County Dispute Resolution Center District Court of Civil Law (George Allen) Mediator- Dallas, Texas

Texas Department of Criminal Justice (TDCJ)

Mediator- TRUCE Dispute/Conflict Management Company

Other Career History

Fraud Analyst/ Auto Loss Mitigation-Title & Lien Investigator

Fraud Investigator Level II

Bankruptcy Specialist Level III Auditor Foreclosure Specialist

First Responder-Texas Commission on Law Enforcement Law Enforcement Officer/Investigator

## **Education**

- Cedar Valley College Law Enforcement Academy
- Arlington Career Institute Paralegal
- El Centro College Mediator –Conflict management/ Dispute resolution/ Arbitration Certified